



**The Children's Therapy Center, Inc.**  
**March 13, 2020**

Dear TCTCI Families,

At The Children's Therapy Center, Inc., your children and family's health is our number one priority as we strive to provide the best health care services and this includes taking extra precautions as we navigate the situation presented by the Coronavirus Covid-19. We are dedicated to the health and safety of both you and our staff and we are implementing preventative solutions along with our continued high-standard operational practice.

These practices include:

- Daily disinfectant of high surface common touchpoint areas within our clinic.
- Weekly deep cleaning of all large treatment equipment.
- Use of sterile oral motor sanitizer on oral motor tools.
- Removal of pretend food toys from the waiting room to decrease opportunities of mouthing toys.
- Antibacterial soaps, hand sanitizers, and tissues are placed throughout the clinic for ease of access to decrease the spread of germs.
- Our building owners have also increased their cleaning procedures by using hospital-grade disinfectants throughout the restrooms, parts of the lobbies, and tenant suites.
- As always our therapists and staff practice CDC universal precautions with handwashing and cleaning equipment used in treatment.

In order to keep our community safe, we would like to reiterate some of the recommendations given by the CDC:

- Wash your hands often and thoroughly. Washing for 20 seconds with soap and water has proven to be extremely effective.
- Avoid touching your face, nose, eyes, etc.
- Take proper precautions if you are under the weather. Consult your healthcare provider for more information.

If you or anyone in your immediate family (living in the same household) are experiencing any of the following signs we ask that you call the clinic and we will cancel your appointment with no charge, as we want to assure the safety of everyone. This will help us take steps to keep others from getting infected or exposed while ensuring you get the care you need.

1. You or a family member develops a fever and symptoms of respiratory illness, such as **persistent cough or difficulty breathing;**

2. You have been **in close contact** with a person known to have Coronavirus Disease, also known as COVID-19, or;
3. You have **recently traveled** to an area with active COVID-19 cases.

We will continue to keep you updated with any relevant information regarding our response to the COVID-19. We hope that everyone will continue to stay healthy and well as we all work together to get through this challenging time in our nation.

Kind Regards,

Sue and Kim

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